



# Welcome to GigabitNow



## GigabitNow Business Welcome Guide

This Welcome Guide contains helpful information that will walk you through the basics of your new fiber optic Internet service. Included are useful, quick guides providing information for Internet and telephone service and details on benefits of our business solutions.

### Get Business Done Faster



**Fast, Reliable Internet Speeds**



**Unmatched Reliability and Uptime**



**Same Speeds Up and Down**



**Scalable — Get Bandwidth As Your Demands Change**



**Unlimited Data Usage**



**Business-Class Telephone Service**



**24/7 Live Customer Service**



**Custom Business Solutions**



# Welcome to GigabitNow



**GigabitNow**  
AN ISO FUSION COMPANY

 **GigabitNow**  
Internet How It Is Meant To Be

GigabitNow brings over 30 years of Internet connectivity and customer focused experience to Shelbyville. Although, GigabitNow handles the design and construction of community networks and connectivity solutions as part of its own business, SiFi Networks felt it important to bring the best possible Internet service provider to the city of Shelbyville and GigabitNow is proud to be of service. In addition to providing turnkey solutions for the design, construction, operation and support of gigabit fiber networks, GigabitNow's parent company IsoFusion provides full-service business and enterprise Internet, colocation, cloud services and more. We are truly one company to deal with that takes care of everything.



Hoosier Fiber Networks is a fiber optic broadband infrastructure provider, responsible for the build out of a fiber-to-the-premise network that is anchored in Bloomington, and serves Columbus, Shelbyville, and Bartholomew County. Hoosier Fiber Networks works with communities across Indiana to close today's digital divide by building reliable fiber infrastructure that will be sustainable for the next 100 years. We specialize in developing, designing, building, financing, maintaining, and operating fiber broadband networks structured as either public private partnerships or privately funded infrastructure projects.





# GigabitNow Service



## Welcome to Your New GigabitNow Fiber Internet and Telephone Service

Thank for choosing GigabitNow for your fiber Internet and telephone needs. Please keep this document for future reference as it includes information regarding your services, as well as, key phone numbers and personnel.

### SSID Wireless Network

Network Name:

Network Password:

### Account Information

Account Number:

Account Executive:

Phone Number:

Email:

### Billing Department

Phone: 1-800-315-3509

Email: [accounting@gigabitnow.com](mailto:accounting@gigabitnow.com)

### Support Department

Phone: 1-800-315-3509

Email: [support@gigabitnow.com](mailto:support@gigabitnow.com)



# Small Business Fiber Optic Internet



## Get Business Done Faster — When You Need It the Most



**Faster File Uploads and Downloads**



**Connect Everyone and All of Their Devices**



**Future-Proof for Today and Tomorrow**



**Transfer Large Amounts of Data — Faster**



**Attract Additional Customers with Wi-Fi**

- ✓ 100% Fiber Optic Connection
- ✓ 1 Gig Connectivity
- ✓ Scalable – Get Bandwidth as Your Demands Change
- ✓ Unlimited Data Transfer
- ✓ No Bandwidth Caps or Throttling
- ✓ Interconnect to Anyone, Anywhere Across Our Network

- ✓ Unrivaled Reliability and Uptime
- ✓ 24/7 Live Customer Service
- ✓ Disaster Recovery and Secure Backup Services
- ✓ Continuous Security and Risk Mitigation Services
- ✓ Cloud – Private, Hybrid, Bare Metal and More
- ✓ Custom Business Solutions



# Large to Enterprise Fiber Optic Internet



## Reliable, Scalable and Secure Fiber Optic Internet



**Faster File Uploads and Downloads**



**Cloud Services Usable Without Constraints**



**Transfer Large Amounts of Data — Faster**



**Faster VPN Access**



**Future-Proof for Today and Tomorrow**

- ✓ 100% Fiber Optic Connection
- ✓ Connectivity from 100 Mbps to 10 Gig and More
- ✓ Connectivity Solutions for All Sizes of Business
- ✓ Scalable – Get Bandwidth as Your Demands Change
- ✓ SD-WAN Solution – Efficient, Faster, Reliable Solution
- ✓ Point-to-Point and Point-to-Multipoint Options
- ✓ Enterprise SLA Guarantee

- ✓ Unrivaled Reliability and Uptime
- ✓ 24/7 Live Customer Service
- ✓ Cloud – Private, Hybrid, Bare Metal and More
- ✓ Interconnect to Anyone, Anywhere Across Our Network
- ✓ Disaster Recovery and Secure Backup Services
- ✓ Continuous Security and Risk Mitigation Services
- ✓ Custom Business Solutions





# Business Hosting



## Affordable Hosting Solutions Customized to Your Business



**Increased Reliability  
and Uptime**



**Flexibility and  
Scalability**



**Increased  
Security**



**Increased Site  
Performance**

### Experience Our Business Hosting Solutions

- ✓ Cloud, Dedicated, Shared and VPS Hosting Solutions
- ✓ Customized Hosting Solutions to Your Business
- ✓ End-to-End IT Consulting from Beginning to End

### We Can Help With

- ✓ Disaster Recovery and Secure Backup Services (DRaaS)
- ✓ Managed Hosting and IT Services
- ✓ Virtualized Environments



# Business Telephone Service



## GigabitNow Business Telephone Service



**Increased Flexibility  
and Mobility**



**Increased  
Productivity**



**Highly Reliable  
Phone Service**



**Cost-Effective  
Telephone Service**

### Experience Our Business-Class Telephone Service

GigabitNow business telephone service offers the flexibility and power your business demands! Our business telephone service can interconnect with your existing PBX or key system, or to a new standalone VoIP business phone service. In most cases you can keep your business's existing local and toll-free phone numbers, or add new ones.

- ✓ Meet and Hold Meetings from Anywhere
- ✓ Forward Your Calls to Any Number, Anytime

- ✓ Unlimited Free Calling in the U.S., Hawaii and Canada
- ✓ Full Class 5 Features, PBX Replacement & SIP Options



# Business Telephone Service

GigabitNow Shelbyville Telephone is now offering Business Phone Service to businesses of all sizes. Customers switching to GigabitNow Shelbyville Telephone Business Phone Service can see savings of up to 40% over their existing monthly telecommunications expenses.

The transition is easy — you select the number of phones, the toll-free and local numbers you need, and we take care of the rest.

## Flexibility and Power!

GigabitNow Shelbyville Telephone, a proprietary VoIP solution, includes an extensive offering of modern business features including, toll-free and local number options, free long distance within the continental United States, voicemail to email, fax to email, customizable call routing, and many more; making GigabitNow Shelbyville Telephone the logical choice for all your business telephone service needs.

GigabitNow Shelbyville Telephone replaces your existing phone company provided local, long distance, and toll-free telephone

services with a Voice Over Internet Protocol (VoIP) based telecommunication solution made available via the same high-speed circuits used for your business data needs. This consolidation of voice and data communications on the same circuits provides the opportunity for significant overall savings.

GigabitNow Shelbyville Telephone can be interconnected with your existing PBX or Key System, or to new standalone VoIP business phones. In most cases you can keep your business's existing local and toll-free phone numbers, or add new ones. Concerned about quality, or reliability? GigabitNow Shelbyville Telephone has been a full-service Internet service and communications provider since 1995, and has the networking expertise to keep your voice and data operating at the levels of reliability and quality that you have come to expect for such mission critical services.

Contact our knowledgeable sales team today to find out how we can assist you with all of your telecommunication needs.

For questions or pricing information please call 1-800-315-3509.

### GigabitNow Business Telephone Service Pricing

SERVICE PLANS	WHAT'S INCLUDED	SETUP FEE	MONTHLY FEE
Business Phone	Active Account Number with all the GigabitNow Shelbyville Telephone features, one DID (Phone Number), customized voicemail and extension	\$25	\$49
Additional Business Phone	Additional GigabitNow Shelbyville Telephone extension and customized voicemail	\$10	\$25
ADDITIONAL OPTIONS	WHAT'S INCLUDED	SETUP FEE	MONTHLY FEE
Additional DID (Phone Number)	Standard phone number to use on an active account	\$10	\$4.95
Business Conferencing Rooms	10 reserved conference rooms with 500 minutes included. Additional minutes charged at 4.9¢ per minute per attendee.		\$10
Toll-Free DID	Toll-free number to use on an active account. Calls are charged 4.9¢ per minute unless a toll-free minute package is purchased.	\$10	\$4.95
100 Toll-Free Minutes	100 minutes for inbound calls on active toll-free DID. Additional minutes are charge at 3.9¢ per minute		\$3.90
500 Toll-Free Minutes	500 minutes for inbound calls on active toll-free DID. Additional minutes are charge at 3.5¢ per minute		\$17.55
1,000 Toll-Free Minutes	1,000 minutes for inbound calls on active toll-free DID. Additional minutes are charge at 3.1¢ per minute		\$31.20
2,000 Toll-Free Minutes	2,000 minutes for inbound calls on active toll-free DID. Additional minutes are charge at 2.7¢ per minute		\$54.60





# Business Colocation



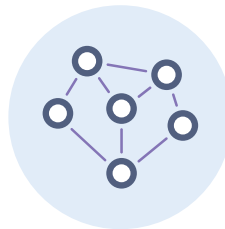
## Business Solutions to Help Your Business Scale Better



**Shared Cost of Space  
and Equipment**



**Expert Advice  
and Support**



**More Network  
Connectivity Options**



**Disaster Recovery  
Services**

### Experience Our Business Colocation in World Class Data Centers

- ✓ Multi-Tenant Data Centers Across the West Coast and Global Footprint
- ✓ Global Service Providers, Carriers, Cloud Providers
- ✓ Access to Regional and Trans-Pacific Access Points
- ✓ Low-Latency, High-Throughput Access to Asia, Canada, Europe and the Americas
- ✓ Dedicated Cross Connects with Global Access to Multiple POPs World Wide

We offer a full range of worldwide services and partner access. We provide all the services and locations anywhere in the world to handle any IT need you may have.





# Business Cloud



## Scalable Cloud Solutions to Help Your Business Grow



**Security, Compliance,  
Sovereignty**



**Application and  
Data Integration**



**Flexibility and  
Scalability**



**High-Density  
Computing**

### Experience Our Private, Hybrid and Multi-Cloud Business Solutions

- ✓ Cloud Computing – Design, Deploy, Operate Cloud Strategies
- ✓ Cloud Colocation – Connect to Global Service Providers, Carriers, Cloud Providers
- ✓ Cloud Provider Connectivity — AWS, Azure, Alibaba, Google, IBM, Nutanix, Oracle, Salesforce and More
- ✓ Cloud Infrastructure Colocation — Host Your Hardware in Premier Data Centers

We offer a full range of worldwide services and partner access. We provide all the services and locations anywhere in the world to handle any IT need you may have.

